

## Who we are:

The Tennessee Department of Transportation provides citizens of Tennessee and travelers with one of the best transportation systems in the country. TDOT is a multimodal agency with responsibilities in building and maintaining roads, aviation, public transit, waterways, railroads, cycling and walking. Our involvement ranges from airport improvements to funding transit buses to planning for river ports.

The Department of Transportation has close to 4,000 employees statewide with regional facilities in Knoxville, Chattanooga, Nashville and Jackson. TDOT's headquarters is located in downtown Nashville

## What the Division does:

The Traffic Office is responsible for monitoring and reporting on Tennessee's transportation system, overseeing the Traffic Management Center (TMC), preparing traffic signal, roadway lighting, and roadway signage designs, and performing traffic engineering studies (including traffic simulation and analysis).

## For more information on this division, please see link below:

<https://www.tn.gov/tdot/intelligent-transportation-systems.html>



## Transportation Manager 1

Traffic Operations Office

Location: Nashville, TN

Compensation: \$5,483 - \$8,772/monthly

## Overview

The Tennessee Department of Transportation is currently hiring a Transportation Manager for the Traffic Office, located in Nashville, TN. This position is responsible for the oversight of policy and procedure, training programs, performance reporting and support for TDOT's Regional Traffic Management Centers (TMCs) and Traveler Information program. Regional TMCs are actively involved in planning, organizing, and coordination of traffic operations activities on Tennessee's roadway network. The TMCs are the 24/7 central hub in traffic incident response and information dissemination through the TDOT SmartWay system for their Region. TMC personnel continuously monitor live traffic cameras and sensor data to report and respond to traffic conditions and incidents. Operators dispatch TDOT first response units and coordinate with other responding agencies to support the quick clearance of roadway incidents. This position will lead efforts in supporting the Regional TMC efforts.

## Responsibilities

- Provide input and support to the Regions for annual TMC budget creation and submission.
- Evaluate Regional procedures to help establish statewide consistency and compliance with program and departmental guidelines.
- Review and evaluate national best practices for possible integration into TDOT TMC program.
- Provide continuous improvement support to Regional programs
- Facilitate Quarterly and Annual TMC Managers meeting
- Continually improve communication/coordination/collaboration between Traffic Operations Division and the Regions.
- Act as Division point of contact for outside transportation management programs, initiatives, and industry events.
- Provide support as needed to Transportation Monitor 2 team members to complete transportation management and traveler information projects including contract management and ongoing responsibilities.
- Responsible for the continuous review and update of the TMC training program to ensure consistency in operations and performance.
- Responsible for the continuous review and update of the TMC operations manual to ensure consistency in operations and performance.
- Review Regional Performance Measures and provide guidance and suggestions on operations improvements.

## Qualifications

- Supervisory Experience : 3 years
- Traffic Operations Experience: 5 years
- Legally authorized to work in the U.S.

*Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.*